

arbitration

a dispute resolution process in which an industrial tribunal hands down legally binding ruling to firms and employees

awards

establish the minimum wage and working conditions for employees

conciliation

a dispute resolution process in which firms and employees meet to discuss their differences in the presence of a third party who attempt to bring the parties to an agreement

industrial dispute

occurs when employers or employees take action to disrupt the production processing order to highlight a disagreement between employers and employees

jobactive

the federally-funded network of employment services agencies, providing employers with recruitment assistance and helping job seekers find work

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national employment  
standards

set out in law the  
minimum employment  
entitlements of all  
Australian employees

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