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| 1. bit | the smallest unit of digital (computer) memory, can store a 0 or 1, short for binary digit |
| 2. byte | a unit of digital memory equal to 8 bits, which can store a character of information |
| 3. cap plan | a type of phone plan in which the monthly fee is fixed or 'capped', unless you spend more than the included credit or use more than the included data |
| 4. connection fee | the initial charge of making a mobile phone call, also called 'flag fall' |
| 5. data usage | observations or facts which, when collected, organised and evaluated, become information |
| 6. download | transfer of data from a source (such as the Internet or a larger computer/server) to a smaller computer or device (such as a tablet or phone) |
| 7. gigabyte (GB) | 1024 megabytes |
| 8. included credit | the amount of dollar credit in phone calls and SMS texts given to the user of a phone plan when the user pays a monthly access fee or a prepaid amount |
| 9. kilobyte (kB) | 1024 bytes |
| 10. megabyte (MB) | 1024 kilobytes |
| 11. post-paid plan | a plan in which you pay for using a phone network after usage |
| 12. prepaid plan | a plan in which you pay for using a phone network before usage e.g. paying for 60 days' usage and credit in advance |
| 13. terabyte (TB) | 1024 gigabytes |
| 14. upload | sending data from a computer or device to the Internet or large computer/server |