

6 Multiple choice questions

1. a dispute resolution process in which firms and employees meet to discuss their differences in the presence of a third party who attempt to bring the parties to an agreement
 - a. arbitration
 - b. awards
 - c. jobactive
 - d. conciliation

2. a dispute resolution process in which an industrial tribunal hands down legally binding ruling to firms and employees
 - a. jobactive
 - b. arbitration
 - c. awards
 - d. conciliation

3. occurs when employers or employees take action to disrupt the production processing order to highlight a disagreement between employers and employees
 - a. industrial dispute
 - b. jobactive
 - c. awards
 - d. arbitration

4. establish the minimum wage and working conditions for employees
 - a. jobactive
 - b. arbitration
 - c. conciliation
 - d. awards

5. the federally-funded network of employment services agencies, providing employers with recruitment assistance and helping job seekers find work
 - a. conciliation
 - b. arbitration
 - c. jobactive
 - d. awards

6. set out in law the minimum employment entitlements of all Australian employees
- a. arbitration
 - b. national employment standards
 - c. conciliation
 - d. awards